



In 1984, twelve Central California dairy families seeking to maximize the value of their Jersey cow's high solids milk, created a cheese company. They invested heavily in research, the latest technology and staff excellence – a practice that continues to guide the privately held company today. Committed to continuous improvement and innovation, the company's California facility is now the world's largest single-site producer of natural American-style cheese and whey products. More than a million pounds of cheese a day is made at the California site.

# The Company

Committed to continuous improvement and innovation, our anonymous client, the “Big Cheese Company” serves customers in more than 40 countries from two manufacturing facilities. The headquarters is located in California's fertile Central Valley and their state-of-the-art facility is located in Northwestern Texas. The Big Cheese company employs a staff of over 900 people. The two production facilities convert more than 2 million gallons of high-quality milk into 1.9 million pounds of cheese a day.



The Company specializes in the production of cheddar and natural American cheeses utilized by private label and national brand companies. The steady, fresh milk supply at the Big Cheese Company ensures customers consistent, high quality cheese and whey products all year long.

## Overview

The Big Cheese Company was an Infor MP2 customer facing organic growth and expansion. They needed a web-based multi-org EAM solution that would grow with them. They decided to migrate from their current MP2 system to Infor EAM. They also used this as an opportunity to review and improve their EAM business processes, organizational roles, and responsibilities and data structures.

# Project

The entire EAM Value Chain including Maintenance, Engineering, Supply Chain, Finance, and IT were involved in the project at the Big Cheese Company. Several of their combined EAM Goals and Objectives are listed below.

- Reduce operating/inventory costs by streamlining procurement processes
- Integrate Best Practices with Infor EAM software
- Improve Project Tracking and Project Management capability
- Increase data quality and throughput
- Improve operational and budget reporting
- Implement Key Performance Indicators (KPIs) to monitor and measure processes
- Improve cross departmental communications and coordination
- Establish roles and responsibilities for Maintenance, Supply Chain, and Operations.
- Integration EAM and ERP System
- Reduce Equipment downtime and improve productivity

Stratum was chosen by the Big Cheese Company as the Infor EAM implementation partner from a field of other EAM Service providers.

Stratum had the proven implementation expertise as well as the process centric and Best Practice approach desired by the Big Cheese Company. Stratum was able to differentiate itself from the competition by providing a comprehensive and integrated EAM Best Practices, Technology and Performance Management solution.

Stratum's core belief is that Best Practices and software application technologies must be effectively integrated into Asset Management Operations in order to generate actionable and intelligent business information. Additionally, processes must be audited on a periodic basis to ensure continuous improvement.

Stratum's unique Asset Quality Model (AQM) solution reflects this belief. AQM drives improvements and cost savings across the entire EAM Value Chain of Engineering, Maintenance, Materials Management, Purchasing and Accounting Operations.



Utilization of the Asset Quality Model (AQM) as the framework to establish business rules and set world class standards for EAM operations became the deciding factor to employ Stratum on this project.

## Result

Today the Big Cheese Company has successfully deployed Infor EAM in its California manufacturing location and is currently deploying it in the Texas location. The Stratum AQM driven implementation, based on industry standard Best Business practices, has resulted in improved processes, better data, improved reporting and measurement, increased inter-departmental coordination, tighter system controls, and established roles and responsibilities.

By working with Stratum Consulting Partners the Big Cheese Company is currently meeting objectives and creating value across their asset management operations.



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